PRINTVIEW ALIGN - TERMS OF SALE AND SOFTWARE LICENCE

Version PVA-2026-11-07-FREN-1 - applicable to orders placed with these terms

1. Publisher and contact

AEROLISM ENGINEERING, a French SASU with share capital of EUR 10,000, registered office at 28 chemin des Vignes, 13127 Vitrolles, France. Registered with the Salon-de-Provence Trade and Companies Register under number 948 547 617. SIRET 948 547 617 00019. EU VAT number FR35 948547617. Contact: support@aerolism.com; +33 7 69 63 47 30. Software website: https://printview-align.aerolism.fr/.

2. Software purpose and technical requirements

PrintView Align helps position artwork on a camera image of a printer bed and prepare a PNG export at actual size for a separate RIP application. The installer associated with the initial order is PrintView Align 1.0.0. Updates to major version 1 are available from the download page. The installer is unsigned. Depending on Windows policies, running it may require administrator approval or may be blocked. Test the free trial on your computer before purchase. The price excludes the camera, computer, printer, RIP and remote setup service. Additional services require a separate offer accepted before invoicing. The technical description presented with the offer specifies the delivered version, features, supported configurations and restrictions. It forms part of the pre-contract information. The software is intended for Windows 10 22H2 x64 or Windows 11 x64. Compatibility with every camera, lens, RIP or printer is not stated. Camera mounting, lens calibration, bed registration, print-face height and RIP scaling affect the result. Accuracy depends on the setup and operating conditions. Positioning accuracy below 0.5 mm is not guaranteed. This does not relieve Aerolism of its obligation to supply software conforming to the features and characteristics expressly agreed before the order.

3. Right to use

The licence is perpetual for one workstation used at a time and covers major version 1. There is no mandatory subscription. Customers retain the rights to their artwork and working files. The licence does not transfer intellectual property in the software. Initial activation binds the licence to the workstation. Ordinary use of the perpetual licence after activation requires no online renewal. The supplied guide describes activation by code and file-based licence requests to Aerolism for offline workstations. Initial internet activation requires HTTPS. Ordinary use after activation is local. When replacing a computer, contact Aerolism to verify the order and arrange a transfer, and cease use on the old workstation. An already activated offline copy cannot be deactivated remotely. Later major versions are excluded unless separately agreed. Fixes for major version 1 and updates necessary to maintain conformity follow the applicable obligations and commitments. Statutory update rights are not limited solely by the commercial designation of a major version.

4. Price and sales territory

The agreed launch price is EUR 490 excluding VAT. With 20% French VAT, the total is EUR 588 including VAT. Sales cover the European Union countries shown in the order process. Tax situations not supported by online checkout require prior contact with Aerolism. The total price and applicable taxes are displayed before payment is committed. The billing address is entered and checked before Stripe checkout opens. The customer can correct it before confirming the basket. An EU VAT number does not automatically remove VAT. Business purchases with a VAT number are verified before payment. Declaring a business purchase alone creates no entitlement to exemption. The applicable taxes are stated in the offer.

5. Order and payment

Before confirming an order with an obligation to pay on Stripe's hosted page, the customer checks the product, licence, technical requirements, billing details and total. Acceptance of these terms is collected through a separate, unticked action. Where applicable, the request for immediate supply and acknowledgement concerning withdrawal are collected separately. A browser return page is not proof of payment. Delivery relies on payment confirmation from the payment provider. Deferred methods do not trigger delivery until their success is confirmed. Order confirmation and the accepted terms version are supplied on a durable medium.

6. Supply and retention of the software

After payment is confirmed, an email supplies the activation code, a personal download link and a copy of the accepted terms. Supply is triggered automatically after payment confirmation and no later than 24 hours after that confirmation. Contact Aerolism in case of delay. Statutory rights concerning failure to supply remain applicable. A card authorisation alone is not confirmed payment. The initial link is valid for 72 hours after payment confirmation. Its expiry does not terminate the perpetual licence. If the link expires, delivery fails or the email is lost, contact Aerolism with the order reference to verify access. Customers may retain a copy of the installer and licence information for authorised use and reinstallation.

7. Consumer withdrawal

Consumers have the withdrawal right applicable to distance sales. An unambiguous statement may be sent by email or post, identifying the order. The free online "Withdraw from the contract" function is available at https://printview-align.aerolism.fr/en/withdrawal/. The function allows the statement to be reviewed and confirmed. An acknowledgement on a durable medium records its content and submission date and time. The acknowledgement establishes submission. Assessment of withdrawal eligibility and other consumer rights is separate. For immediate supply of digital content before the withdrawal period ends, Aerolism obtains the consumer's express consent and acknowledgement of the loss of the withdrawal right when performance begins, and confirms these on a durable medium. Payment alone does not cause loss of this right. If the legal requirements for the exception are not met, the withdrawal right remains applicable. Agreement to immediate supply does not remove rights concerning non-conformity. The period is fourteen days from conclusion of the contract. The form in Annex 1 may be used but is optional. When a valid withdrawal is exercised, payments are refunded within fourteen days of receipt of the decision, using the same payment method unless the consumer expressly agrees to another method without cost. The customer then ceases using the software and deletes activated copies. This obligation does not condition mandatory refund rights.

8. Conformity, updates and complaints

Statutory guarantees applicable to digital content and services remain available to consumers. For a one-off supply, the trader is liable under this guarantee for defects that become apparent within two years of supply, subject to the applicable legislation. Updates necessary to maintain conformity are supplied and notified for the period legally applicable to the product and contract. Complaints may be submitted using the contact details above, identifying the order, software version and information useful for diagnosis. No clause deprives consumers of mandatory remedies, deadlines or refunds. Configuration assistance does not waive those rights. Email support is available at support@aerolism.com. A first response is provided within two working days, Monday to Friday excluding French public holidays. This is a first-response commitment, not a resolution deadline. Statutory conformity requirements remain applicable. Annex 2 sets out the statutory guarantees for a one-off supply of digital content. These apply independently of commercial support and the purchased major version. Mandatory consumer rights are not limited by a clause applicable to business purchases. Uses and exceptions expressly authorised by law, including software exceptions, remain available.

9. Mediation

First submit a complaint to Aerolism Engineering using the contact details in section 1, identifying the order and your request. Under the French Consumer Code provisions on consumer dispute mediation, after contacting us and if our response does not satisfy you, you may use a free consumer mediation procedure with: CM2C, 49 rue de Ponthieu, 75008 Paris, France. Telephone +33 1 89 47 00 14. Website: https://www.cm2c.net/declarer-un-litige.php. Email: litiges@cm2c.net. Consumer mediation concerns disputes between consumers and traders. It does not apply to business-to-business disputes. CM2C conducts mediation in French.

10. Personal data, contract retention and disputes

The PrintView Align privacy notice describes the data processed, purposes, legal bases, recipients, retention periods and rights. It is available before billing details are collected. Workshop photos and projects are not transmitted in activation requests. Files voluntarily sent to support are processed separately. Aerolism retains this electronic contract and evidence of the order for ten years under articles D213-1 and D213-2 of the French Consumer Code. Customers may request access by email, quoting the order reference. The accepted terms version accompanies confirmation on a durable medium. Later amendments do not retroactively change an existing order. The contract is available in French and English and is governed by French law. This choice does not deprive consumers of mandatory protection in their country of habitual residence. Mandatory jurisdiction rules apply. Consumers are not required to use a court exclusively in France.

ANNEX 1 - MODEL WITHDRAWAL FORM

Complete and send this form only if you wish to withdraw from the contract.

To AEROLISM ENGINEERING, 28 chemin des Vignes, 13127 Vitrolles, France; support@aerolism.com:

I/We (*) hereby give notice that I/We (*) withdraw from my/our (*) contract for the supply of the PrintView Align software identified below:

Ordered on: _____ Reference: _____

Name of consumer(s): _____

Address of consumer(s): _____

Signature of consumer(s), only for a notice submitted on paper: _____

Date: _____

(*) Delete as appropriate.

ANNEX 2 - STATUTORY GUARANTEES FOR DIGITAL CONTENT

English translation of the information prescribed by the annex to article D211-3 of the French Consumer Code.

Consumers have two years from supply of the digital content or service to invoke the statutory conformity guarantee if a lack of conformity becomes apparent. During one year from supply, consumers need establish only the existence of the lack of conformity, rather than the date it became apparent. The statutory conformity guarantee includes an obligation to provide all updates necessary to maintain conformity of the digital content or service. It entitles consumers to have the digital content or service brought into conformity without undue delay following their request, free of charge and without major inconvenience. Consumers may obtain a price reduction while retaining the digital content or service, or terminate the contract with a full refund in exchange for relinquishing the content or service, if: 1. The trader refuses to bring it into conformity. 2. Bringing it into conformity is unjustifiably delayed. 3. Bringing it into conformity cannot be achieved without charging the consumer. 4. Bringing it into conformity causes major inconvenience to the consumer. 5. Non-conformity persists despite an unsuccessful attempt by the trader to remedy it. Consumers are also entitled to a price reduction or termination when the lack of conformity is sufficiently serious to justify an immediate remedy. They need not first request that the content or service be brought into conformity. Where

the lack of conformity is minor, termination is available only if the contract does not provide for payment of a price. Any period when the digital content or service is unavailable while it is being brought into conformity suspends the remaining guarantee period until conforming content or service is supplied again. These rights arise from articles L224-25-1 to L224-25-31 of the French Consumer Code. A trader who obstructs the conformity guarantee in bad faith may incur a civil fine of up to EUR 300,000, which may be increased to up to 10% of average annual turnover under article L242-18-1 of that Code. Consumers also benefit from the latent-defects guarantee under articles 1641 to 1649 of the French Civil Code for two years from discovery of the defect. It permits a price reduction if the content or service is retained, or a full refund in exchange for relinquishing it.